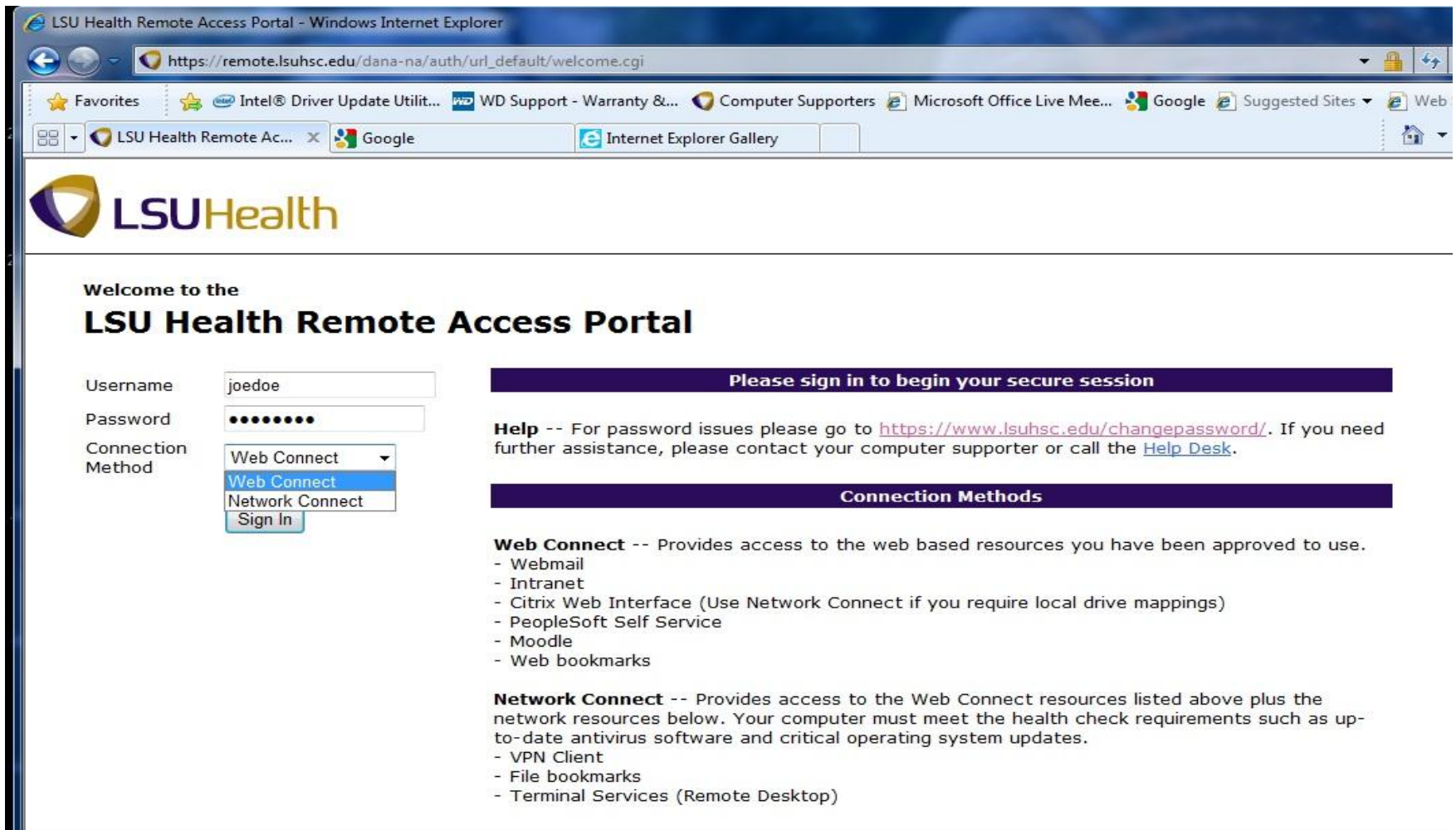


# How to set up Remote Access (Juniper)

To use LSUHSC remote access, type “remote.lsuhsc.edu” in the browser’s address line from any computer with internet access. Press <Enter>.



Enter your LSUHSC username and password in the appropriate boxes, and select “Web Connect” in the dropdown menu. Press the “Sign In” button. If you are prompted to install ActiveX control, please do so.



The screenshot shows the LSU Health Remote Access Portal in a Windows Internet Explorer browser. The address bar shows the URL: [https://remote.lsuhs.edu/dana-na/auth/url\\_default/welcome.cgi](https://remote.lsuhs.edu/dana-na/auth/url_default/welcome.cgi). The page features the LSU Health logo and a welcome message: "Welcome to the LSU Health Remote Access Portal".

On the left side, there are input fields for "Username" (containing "joedoe"), "Password" (masked with dots), and a "Connection Method" dropdown menu. The dropdown menu is open, showing options: "Web Connect" (selected), "Web Connect", "Network Connect", and "Sign In".

On the right side, there is a purple banner that reads "Please sign in to begin your secure session". Below this is a "Help" section with the text: "Help -- For password issues please go to <https://www.lsuhs.edu/changepassword/>. If you need further assistance, please contact your computer supporter or call the [Help Desk](#)." Below the help section is another purple banner that reads "Connection Methods".

Under the "Connection Methods" banner, there are two sections:

- Web Connect** -- Provides access to the web based resources you have been approved to use.
  - Webmail
  - Intranet
  - Citrix Web Interface (Use Network Connect if you require local drive mappings)
  - PeopleSoft Self Service
  - Moodle
  - Web bookmarks
- Network Connect** -- Provides access to the Web Connect resources listed above plus the network resources below. Your computer must meet the health check requirements such as up-to-date antivirus software and critical operating system updates.
  - VPN Client
  - File bookmarks
  - Terminal Services (Remote Desktop)

You will see a list of applications that are available to you, depending on whether you are faculty, staff, or a student. Click on the application you wish to access.



Welcome to the LSU Health Remote Access Portal, shubba.

#### Web Bookmarks

 [Juniper Help](#)

 [Webmail](#)

 [Intranet](#)

 [Help Desk Support Services](#)

 [Citrix Web Interface](#)

Note: Use Network Connect if you require local drive mappings.

 [Help Desk Tickets](#)

 [OCS On Call List](#)

 [BlackBerry Contact List](#)

 [Moodle](#)

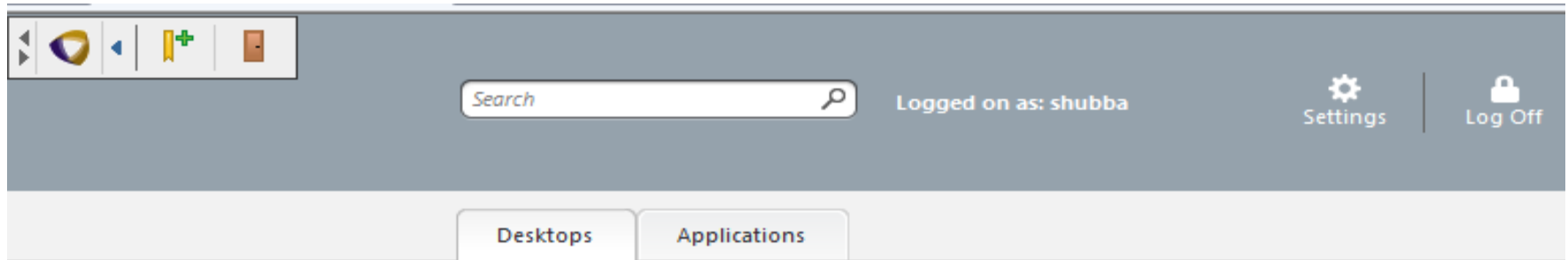
 [CoursEval](#)

 [HDC Sharepoint](#)

#### Terminal Sessions

*You don't have any terminal sessions.*

If you wish to change applications, click the LSU Health icon 🏠 to return to your list of options.



You will see a list of applications that are available to you, depending on whether you are faculty, staff, or a student. Click on the application you wish to access.



Welcome to the LSU Health Remote Access Portal, shubba.

#### Web Bookmarks

 [Juniper Help](#)

 [Webmail](#)

 [Intranet](#)

 [Help Desk Support Services](#)

 [Citrix Web Interface](#)

Note: Use Network Connect if you require local drive mappings.

 [Help Desk Tickets](#)

 [OCS On Call List](#)

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 [Moodle](#)

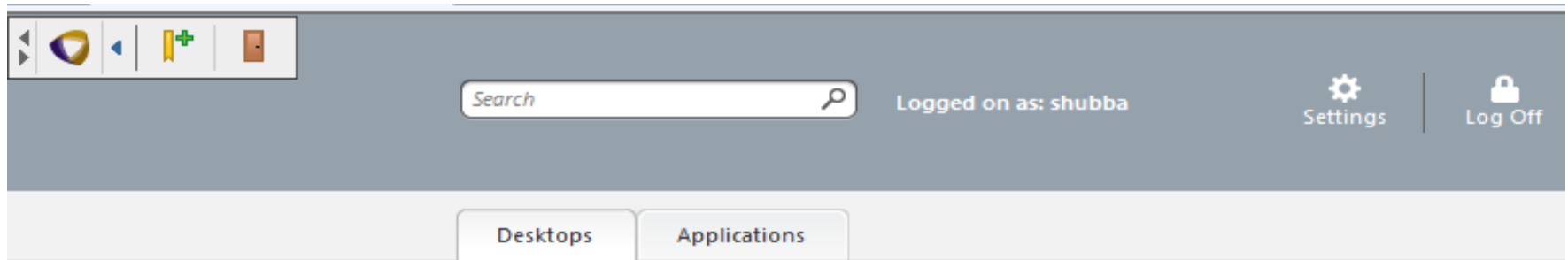
 [CoursEval](#)

 [HDC Sharepoint](#)

#### Terminal Sessions

*You don't have any terminal sessions.*

When you wish to exit your remote access session ,  
click the door icon 🚪



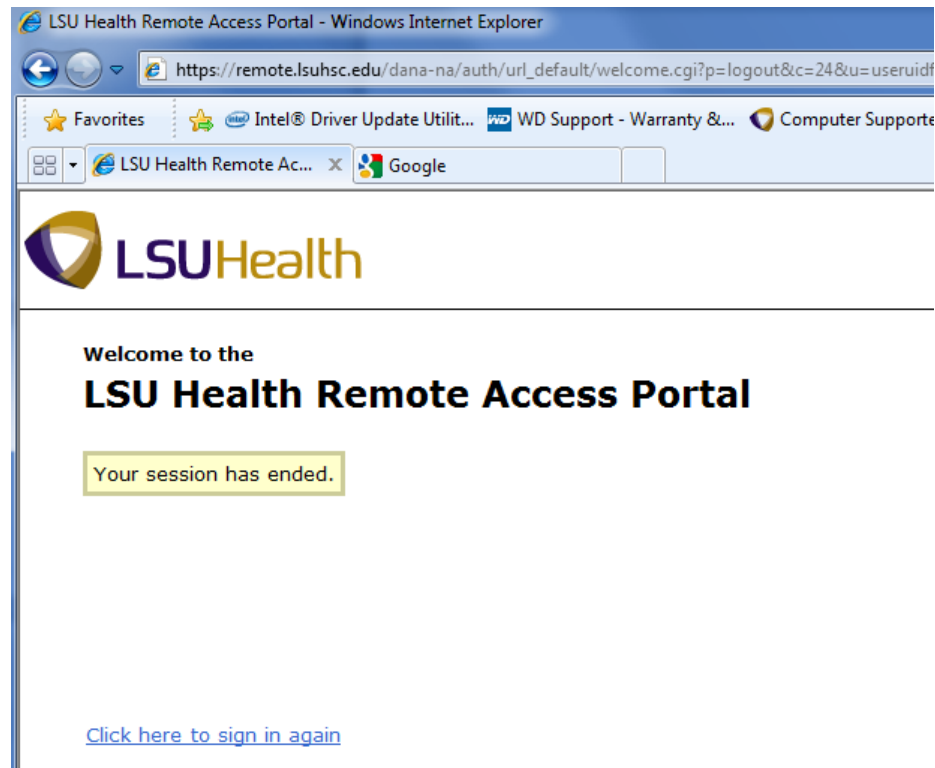
Desktop



PS Desktop



# Your session has ended



The image is a screenshot of a Windows Internet Explorer browser window. The title bar reads "LSU Health Remote Access Portal - Windows Internet Explorer". The address bar shows the URL "https://remote.lsuhscc.edu/dana-na/auth/url\_default/welcome.cgi?p=logout&c=24&u=useridf". The browser's Favorites bar contains several items, including "Intel® Driver Update Utilit...", "WD Support - Warranty &...", and "Computer Support". The main content area features the LSU Health logo at the top, followed by the text "Welcome to the" and "LSU Health Remote Access Portal" in a large, bold font. Below this, a yellow rectangular box contains the message "Your session has ended.". At the bottom of the page, there is a blue hyperlink that says "Click here to sign in again".

LSU Health Remote Access Portal - Windows Internet Explorer

https://remote.lsuhscc.edu/dana-na/auth/url\_default/welcome.cgi?p=logout&c=24&u=useridf

LSU Health

Welcome to the  
**LSU Health Remote Access Portal**

Your session has ended.

[Click here to sign in again](#)