School of Allied Health Professions

New Student IT Orientation

Steve Hubbard
Daniel Populis

Quang Tran
Jonathan Populis

http://www.lsuhsc.edu

http://alliedhealth.lsuhsc.edu

http://alliedhealth.lsuhsc.edu/administration/computersupport.aspx
Agenda

Network Connections
Computer account
E-mail account
Key Processes/Applications/Files
Software
Resources
Network Rules of Use
Important!

http://alliedhealth.lsuhsc.edu/administration/computersupport.aspx
Network Connections

Wireless access across most of campus – ALL FLOORS of SAHP building, dorms, atriums, cafeteria, and the library.

Student Computer Labs & Print Stations
- Located in each department area of SAHP
  - Room 6B2 for Cardiopulmonary Science
  - Room 6D1 for Physician Assistant
  - Room 7B5 and 7B10 for Physical Therapy
  - Room 8C2 for Rehabilitation Counseling
  - Room 8A14 for Occupational Therapy
  - Room 9F1 for Communication Disorders
  - Room 10F9 for Clinical Lab Science

Library
- Located on 3rd floor of Resource Center Building
Computer Account

User ID
- Assigned to all users (required for access)
- 1st letter of first name + first 5 letters of last

Passwords
- Minimum of 8 alphanumeric characters
- Are case sensitive
- At least three (3) of four (4) character types needed
- Expires every 35 days – can’t recycle
- Incorrect use can cause lock-out (Five unsuccessful attempts in thirty minutes)
E-mail Account

Address is: userid@lsuhsc.edu

Available through Internet via web access

http://mail.lsuhsc.edu/
Key Processes/Applications/Files

LSUHSC-Secure Wireless
LSUHSC Remote Access (remote.lsuhsc.edu)
LSUHSC Remote Access (iPhone/iPad)
Personal Homeshare (O: drive)
Moodle Exam Checklist

Citrix
LSUHSC Remote Access (Network Connect)
Software

Microsoft Office 2010 Professional (PC)
Microsoft Office 2011 Standard (Mac)
  - Available at the LSUHSC bookstore ($35 + tax)
Microsoft Forefront (antivirus) (PC)
Sophos (antivirus) (Mac)
  - Available for free in SAHP IT Office (6A15)
Respondus Lockdown Browser (for online testing)
Resources

Technical support team
- 6th floor SAHP building, room 6A14
- M-F 8:00am to 5:00pm 504-556-7556 or 504-568-5514
- Email address: ahnopcsupport@lsuhsc.edu
- After hours 504-568-HELP (568-4357)

Change/unlock password
http://www.lsuhsc.edu/changepassword

Cox internet service discount
https://intranet.lsuhsc.edu/coxinternet/

Active Sync devices setup (iPhone, Droid, Palm Treo)
http://www.lsuhsc.edu/no/library/information/wireless.html
Network Rules of Use

- No “Spamming”, “Spoofing”, etc.
- Be aware of e-mail viruses/hoaxes
- Surf responsibly
- No file sharing/streaming through P2P apps: Vuze, Pirate Bay, FrostWire, etc.
- Caution never email your account password
- No mass emailings