

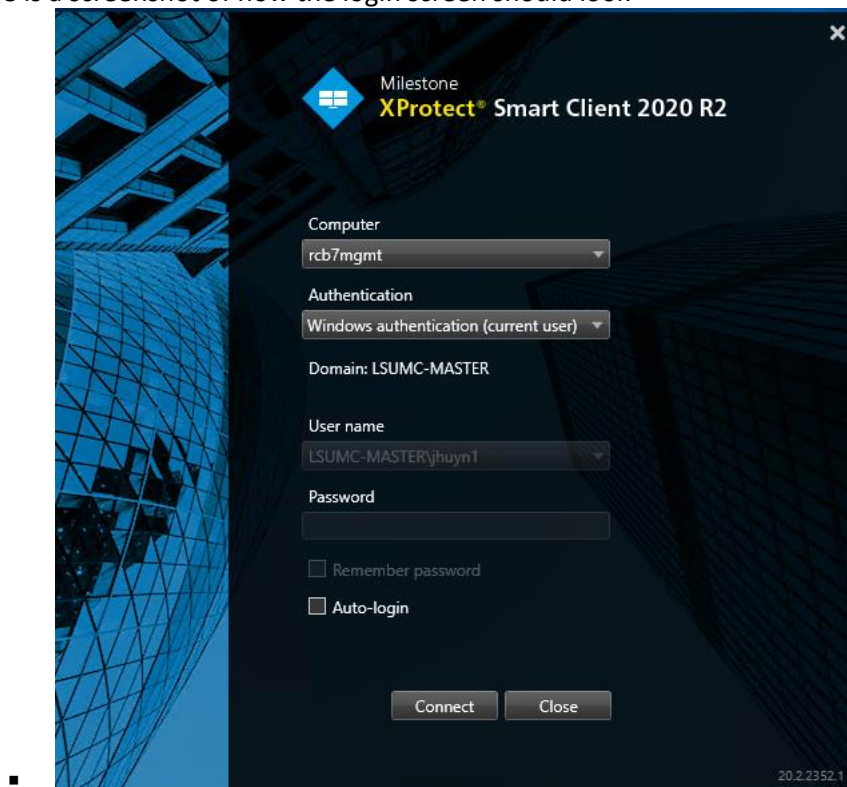
# Milestone XProtect Smart Client 2020 R2 Instructions

## Installation

- Download and install the software from
  - <http://rcb7mgmt/installation/default-en-US.htm>
  - This software only works on Windows operating system computers
  - This software can only be installed on an LSUHSC authorized device

## Accessing/Logging In

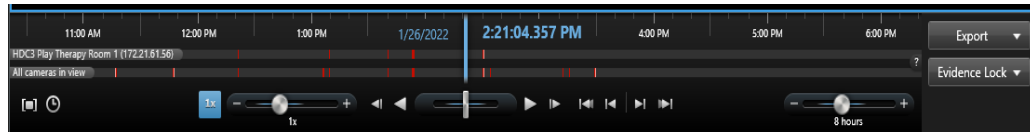
- After install, the following settings are needed when using the software to log into the camera system
  - Type in **rcb7mgmt** for the **Computer** field
  - The **Authentication** field should be set to **Windows Authentication (current user)** if the person viewing the cameras is the same person that logged into the computer
  - The **Authentication** field should be set to **Windows authentication** followed by the appropriate user credentials when a different user is viewing the software
  - Here is a screenshot of how the login screen should look



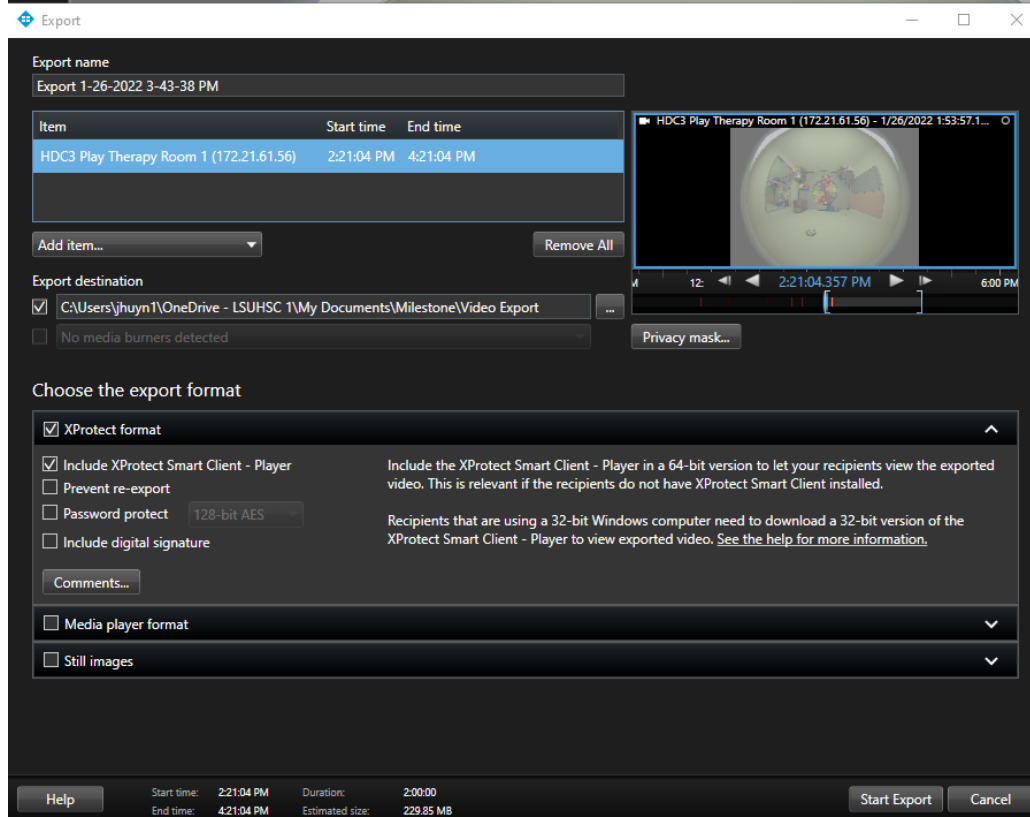
## Here are the steps on how to export your video:

- Log into the Milestone XProtect Smart Client
- Select the **Playback** tab at the top left of the window
- Select the camera you are trying to review and make sure the appropriate microphone is selected in the **Audio** section. When selected, the camera view should display in the main video viewer area.

- Using the menu below:



- Select the **Time Selection Menu** and **Set Start/End Time** buttons to choose the video that will be exported. It's the two icons at the bottom left of the image above.
  - A bracket will form around the time that was selected
  - Click the **Export** button and choose **Add to Export List**
  - Click the **Export** button again and select **Export**
- A new window will pop up



- Set the name you want to use in the **Export name** field
  - Make note of the location the file will be exported to or choose a new path under the **Export destination** field
  - Under the **Choose the export format**
    - Select **XProtect format**
    - Select **Include XProtect Smart Client – Player**
  - Click on **Start Export**
- The video will start exporting
- A bar will show up above the video camera display that will provide the status of the video export
- Once complete, check the location of the save destination and look for a folder with the video name specified earlier
- That is your complete video and built-in video player for others to use to view the video

### Here is how to send your video to another user:

- Right click on the video folder and select **send to → Compressed (zipped) folder**
  - This will create a compressed file to send
- Go to <https://files.lsuhs.edu> and login with your LSUHSC user account
- Fill out the appropriate fields to send an email.
- Attached the newly created zipped file to the email and send.
- The receiving end will have to uncompress/unzip the file before being able to run the built-in player.
  - To uncompress, right click on the compressed file and select **Extract all**