

## New Student IT Setup (Mac)

### Mozilla Firefox

- Go to the webpage:
  - [https://www.mozilla.org/en-US/firefox/new/?redirect\\_source=firefox-com](https://www.mozilla.org/en-US/firefox/new/?redirect_source=firefox-com)
- Follow the prompts to download and install

### Microsoft Office 365

- If another version of Microsoft Office is not already installed
- Go to the webpage:
  - [www.lsuohsc.edu](http://www.lsuohsc.edu)
- At the top right hand corner of the webpage, click on **Quicklinks** and select **Office 365**
- At the Microsoft Sign in prompt, type in your full email address then click **Next**
- At the next authentication prompt, type in just your username without the @lsuohsc.edu and your LSUHSC password then click **OK**
- Near the top of the LSU Health Office 365 page, click on **Office 365** and select **Office 365 apps**
- Follow the prompts to save the installation file and installations screen instructions

### Respondus LockDown Browser

- <https://download.respondus.com/lockdown/download.php?id=948833960>
- Click on the **Install Now** button on the webpage and follow the screen prompts to install

### Citrix StoreFront Installation

- Open Firefox
- Go to the webpage:
  - <https://www.citrix.com/downloads/workspace-app/mac/workspace-app-for-mac-latest.html>
  - Click on **Download Citrix Workspace app for Mac**
  - Follow the instructions for download and install.
  - Click on **Allow** or **Always Allow** when prompted.
  - Near the end of the install, do not add a user account or server information.

### Accessing Citrix StoreFront after Installation

- After Citrix Storefront Installation, use Firefox and go to the webpage: [www.lsuohsc.edu](http://www.lsuohsc.edu) and select **Citrix Storefront** from the **Quicklinks** menu to access Citrix Storefront
- When prompted, click on **Detect Receiver**.
- Use your LSUHSC credentials and follow the prompts to allow Citrix StoreFront to run.
- After log in with LSUHSC credentials you would choose your virtual environment to use Citrix.
- When in Citrix, allow Citrix to read/write when prompted.