

New Student IT Setup (PC)

Mozilla Firefox

- Go to the webpage:
 - https://www.mozilla.org/en-US/firefox/new/?redirect_source=firefox-com
- Follow the prompts to download and install

Microsoft Office 365

- If another version of Microsoft Office is not already installed
- Go to the webpage:
 - www.lsuohsc.edu
- At the top right hand corner of the webpage, click on **Quicklinks** and select **Office 365**
- At the Microsoft Sign in prompt, type in your full email address then click **Next**
- At the next authentication prompt, type in just your username without the @lsuohsc.edu and your LSUHSC password then click **OK**
- Near the top of the LSU Health Office 365 page, click on **Office 365** and select **Office 365 apps**
- Follow the prompts to save the installation file and installations screen instructions

Respondus LockDown Browser

- <https://download.respondus.com/lockdown/download.php?id=948833960>
- Click on the **Install Now** button on the webpage and follow the screen prompts to install

Citrix StoreFront Installation

- Open Firefox
- Go to the webpage:
 - www.lsuohsc.edu
- At the top right hand corner of the webpage, click on **Quicklinks** and select **Citrix Storefront**
 - For first time users, follow the instructions on the webpage. After the install is complete, there will be a series of prompts for credentials and permissions.
 - Click on **Allow** or **Always Allow** when prompted.
 - Near the end of the install, do not add a user account or server information.
- After Citrix Storefront Installation, click on **Detect Receiver**

Accessing Citrix StoreFront after Installation

- After Citrix Storefront Installation, use Firefox and go to the webpage: www.lsuohsc.edu and select **Citrix Storefront** from the **Quicklinks** menu to access Citrix Storefront
- When prompted, click on **Detect Receiver**.
- Use your LSUHSC credentials and follow the prompts to allow Citrix StoreFront to load and run.
- After log in with LSUHSC credentials you would choose your virtual environment to use Citrix.

- When in Citrix, allow Citrix to read/write when prompted.