

New Student IT Setup (PC)

Wireless

- Do not connect to the wireless SSID **eduroam** or **LSUHSC-Visitor** ○ If you have already connected to them, you will want to forget these networks, so your device won't accidentally connect to these wireless networks.
- Use **LSUHSC-Secure** if you want to connect to the wireless.
 - Use your LSUHSC user ID and password as the credentials to connect.

Mozilla Firefox

- Go to the webpage:
 - https://www.mozilla.org/en-US/firefox/new/?redirect_source=firefox-com
- Follow the prompts to download and install.

Microsoft Office 365

- If another version of Microsoft Office is not already installed
- Go to the webpage:
 - www.lsuhs.edu
- At the top right hand corner of the webpage, click on **Quicklinks** and select **Office 365**
- At the Microsoft Sign in prompt, type in your full email address then click **Next**.
- At the next authentication prompt, type in just your username without the @lsuhsc.edu and your LSUHSC password then click **OK**.
- Near the top of the LSU Health Office 365 page, click on **Office 365** and select **Office 365 apps**.
- Follow the prompts to save the installation file and installations screen instructions.

Respondus LockDown Browser

- <https://download.respondus.com/lockdown/download.php?id=948833960>
- Click on the **Install Now** button on the webpage and follow the screen prompts to install.

Citrix StoreFront Installation

- Open Firefox
- Go to the webpage:
 - www.lsuhs.edu
- At the top right-hand corner of the webpage, click on **Quicklinks** and select **Citrix Storefront** ○ For first time users, follow the instructions on the webpage. After the installation is complete, there will be a series of prompts for credentials and permissions.

- Click on **Allow** or **Always Allow** when prompted.
- Near the end of the installation, do not add a user account or server information.
- After Citrix Storefront Installation, click on **Detect Receiver**

Accessing Citrix StoreFront after Installation

- After Citrix Storefront Installation, use Firefox and go to the webpage: www.lsuohsc.edu and select **Citrix Storefront** from the **Quicklinks** menu to access Citrix Storefront
- When prompted, click on **Detect Receiver**.
- Use your LSUHSC credentials and follow the prompts to allow Citrix StoreFront to load and run.
- After logging in with LSUHSC credentials you would choose your virtual environment to use Citrix.
- When in Citrix, allow Citrix to read/write when prompted.

Printer (Setup while on-campus only)

- In the search box, type ○ [\\ppsvr-rcb\](#)
- Double-click the **clients** folder.
- Click to run.
 - **PayForPrintAH_for_x64.exe**
- Follow screen prompts to install.

Outlook for iOS Devices

- It is recommended that you use the Outlook App to access mail on your iPhone or iPad.
- Instructions on how to install and setup Outlook for iPhone and iPad can be found at: <https://www.lsuohsc.edu/admin/it/helpdesk/office365/tutorial-outlookios.aspx>

Outlook for Android Devices

- It is recommended that you use the Outlook App to access mail on your Android OS devices.
- Instructions on how to install and setup Outlook for Android OS devices can be found at: <https://www.lsuohsc.edu/admin/it/helpdesk/office365/tutorial-outlookandroid.aspx>