

School of Allied Health Professions

New Student IT Orientation

Steve Hubbard

Quang Tran

Johnny Huynh

Jonathan Populis

Office Locations: SAHP/Nursing Bldg., Room 6A14
HDC Bldg., Room 228

Hours: 8:00AM – 5:00PM, Monday - Friday

<http://alliedhealth.lsuhscc.edu>



A Few Ways We Can Help

- Assist with personal account issues
- Assist with network connectivity issues
- Clean infected computers
- Tune-up computers
- Print posters
- Present at all electronic exams



Quicklinks appears on every page

The screenshot shows the top navigation bar of the LSU Health New Orleans website. The 'Quicklinks' menu is highlighted in the top right corner. Below the navigation bar, there are several menu items including 'Allied Health Professions', 'Dentistry', 'Graduate Studies', 'Medicine', 'Nursing', and 'Public Health'. A secondary navigation bar contains 'Prospective Students / Residents', 'Patient Care / Visitors', 'Alumni and Donors', 'Research', 'MyLSUHSC', and 'Campus Info'. The main content area features a large 'ALUMNI' section with a map of Louisiana where each parish is labeled with a number representing the number of alumni. To the right of the map, there is a large text block that reads 'Investing in Tomorrow's Healthcare Professionals' and a purple box with the text 'Our Impact' and '70% of Louisiana physicians trained at LSU'. At the bottom of the page, there are sections for 'Follow' (with icons for News, Twitter, Facebook, Instagram, and YouTube), 'Give' (with a gift icon), and 'Resources' (with icons for Events, Chancellor, Police, Hotlines, and Accreditation). The footer contains a Disclaimer, Copyright © 2017 LSU Health New Orleans, and a Privacy Policy link.

LSU Health
NEW ORLEANS

Careers | Contact | Donate | Quicklinks

Patient Care Search

Allied Health Professions Dentistry Graduate Studies Medicine Nursing Public Health

Prospective Students / Residents Patient Care / Visitors Alumni and Donors Research MyLSUHSC Campus Info

ALUMNI

Investing in Tomorrow's Healthcare Professionals

Our Impact

70% of Louisiana physicians trained at LSU

Follow: NEWS, Twitter, Facebook, Instagram, YouTube

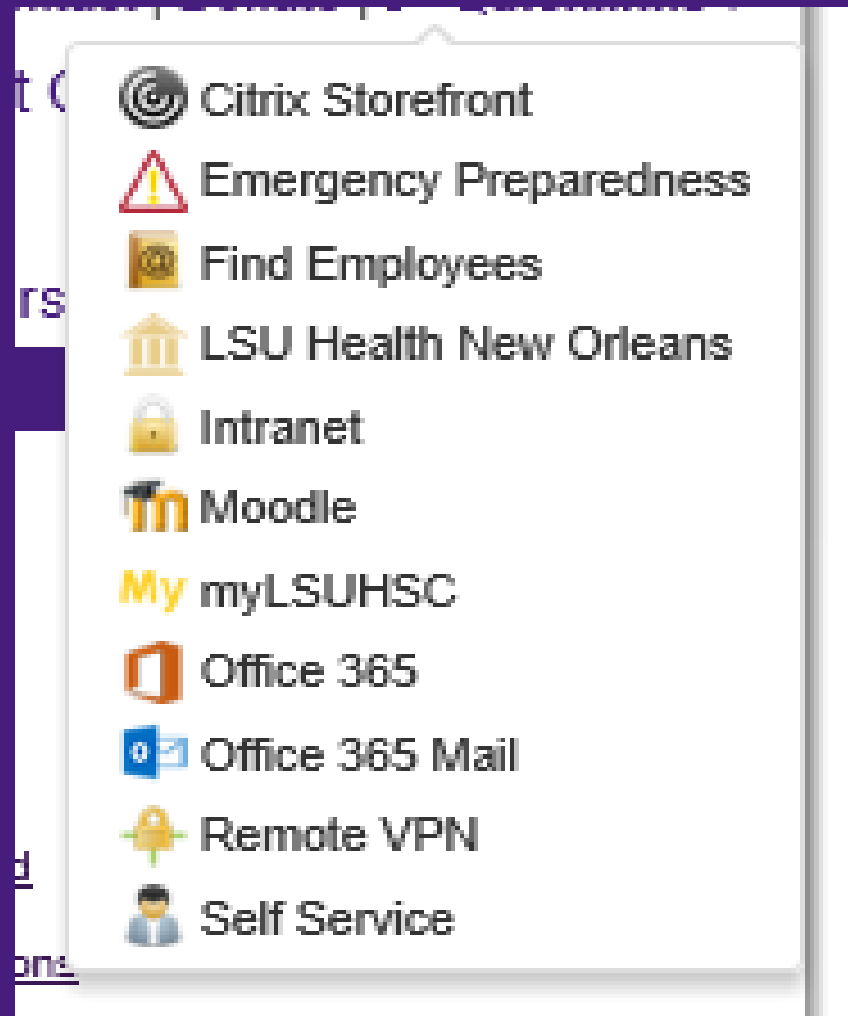
Give: Gift icon

Resources: Events, Chancellor, Police, Hotlines, Accreditation

Disclaimer | © 2017 LSU Health New Orleans | Privacy Policy



Quicklinks expanded



MyLSUHSC

(appears on LSUHSC main page only)

LSU Health
NEW ORLEANS

Careers | Contact | Donate | Quicklinks

Patient Care Search

Allied Health Professions Dentistry Graduate Studies Medicine Nursing Public Health

Prospective Students / Residents - Patient Care / Visitors - Alumni and Donors - Research - MyLSUHSC Campus Info -

© Dino Pulerà

NEWS

Dinosaur Discovery

LSUHealthNO part of team discovering new species

Follow: NEWS, Twitter, Facebook, Instagram, YouTube

Give: Gift icon

Resources: Events, Chancellor, Police, Hotlines, Accreditation

Disclaimer © 2017 LSU Health New Orleans Privacy Policy

MyLSUHSC expanded

The image shows a screenshot of the MyLSUHSC dashboard. At the top, there is a header with the text "My LSUHSC" in white on a dark purple background. Below the header, the dashboard is organized into a grid of 28 service tiles. Each tile consists of a colorful icon, a text label, and a small graphic element. The services are arranged in four rows and seven columns, with the last cell in the fourth row being empty.

Icon	Label
	Campus Assistance Program
	Citrix StoreFront
	Compliance Training
	Dining
	Discounts
	Emergency Prep.
	Events / Signage
	Facilities
	Forms
	Help Desk
	Human Resources
	Intranet
	Library
	Mobile Access
	Moodle
	Office 365
	Office 365 Mail
	Pay Pw
	Police
	Policies
	Self Service
	Student Health
	Wellness Center
	Zoom

Important!

<http://alliedhealth.lsuhsoc.edu/Admin/ComputerSupport.aspx>

Tuesday, April 28, 2020 9:37 AM | 75°F

Administration

[Administration Home](#)

[Administrative Council](#)

[Organizational Chart](#)

[Room Reservation Request](#)

Departments

[Office of the Dean](#)

[Academic Affairs](#)

[Student Affairs](#)

[Computer Support](#)

[Faculty Resources](#)

[Staff Resources](#)

[School Committees](#)

[Compliance](#)

[Student Fundraising Form](#)

Computer Support

Steve Hubbard, IT Analyst 4
Email: shubba@lsuhsc.edu
Phone: (504) 568-4422
Fax: (504) 568-4249
Office: Rm. 6A14 in the Nursing/Allied Health Building

Johnny Huynh, IT Analyst 2
Email: jhuyn1@lsuhsc.edu
Phone: (504) 568-3410
Office: Room 228 in the HDC Building

Quang Tran, IT Analyst 3
Email: qtran3@lsuhsc.edu
Phone: (504) 568-5514
Fax: (504) 568-4249
Office: Rm. 6A14 in the Nursing/Allied Health Building

Jonathan Populis, Student Worker
Email: jpopul@lsuhsc.edu
Phone: (504) 568-5514
Fax: (504) 568-4249
Office: Rm. 6A14 in the Nursing/Allied Health Building

IT Support group email ahnopcsupport@lsuhsc.edu
New Orleans Campus Helpdesk: (504) 568-HELP

[Registration Form](#)

[Password Policy](#)

[Change Password](#)

[Wireless Instructions](#)

[Setting up your mobile devices](#)

[CoursEval Access Instructions](#)

[Email Archiving \(Archive LSUHSC\)](#)

[LSUHSC Remote Access \(PC\)](#)

[LSUHSC Remote Access \(MAC\)](#)

[Mapping Homeshare for Windows \(O: drive\)](#)

[Mapping Homeshare for MAC \(O: drive\)](#)

[Mapping P: drive for MAC](#)

[Mapping P: drive for Citrix](#)

[Printing Instructions for PC](#)

[Printing Instructions for MacOS](#)

[Moodle Exam Checklist](#)

[IT Orientation](#)

[Frequently Asked Questions](#)

[Moodle Archive \(prior to version 2.5\)](#)

[Moodle Archive \(version 2.5 and above\)](#)

[Lockdown browser download](#)

[Turnitin PowerPoint Presentation](#)

[TurningPoint Instructions](#)

[Dell Data Protection](#)

[Zoom Instructions](#)

[Citrix Storefront Instructions](#)

[Office 365 Instructions](#)

[Social Media Policy](#)

Password Policy

LSUHSC Password Policy

1. The password must contain characters from three of the four following categories:
 - English upper case letters (A-Z)
 - English lower case letters (a-z)
 - Base 10 digits (0-9)
 - Non-alphanumeric characters: @, #, \$, _
2. The first character must be a lower case or an upper case character (a-z, A-Z).
3. The password must be no less than 10 characters.
4. The password must be different from the previous 14 passwords used.
5. The password must be changed at least every 70 days, and will remain valid for 70 days.
6. The password cannot be changed more than once in 24 hours.
7. The password cannot contain the UserID as a substring.
8. The password cannot contain any token from the user's display name field as a substring. A token is defined as a string of consecutive letters delimited by any non-letter character. Only entire tokens that are at least three characters long are checked; parts of longer tokens are not checked.

Useful Links

Password Creation Tips

http://www.lsuhs.edu/administration/ocp/password_help_page.aspx

LSUHSC Change Password Application

<https://www.lsuhs.edu/changepassword/>

LSUHSC Security Questions

<https://intranet.lsuhs.edu/passwordprotect/>



Network Access

(On Campus)

Wireless access throughout all buildings on campus

Wireless Network Name: LSUHSC-Secure

(Not LSUHSC-Visitor or Eduroam)

Student Computer Labs (Desktop computers with Ethernet connections)
& Print Stations

- Located in nearly all department areas of SAHP
 - Room 7B10 for Physical Therapy
 - Room 8A14 for Occupational Therapy
 - Room 9F1 for Communication Disorders
 - Room 10F9 for Clinical Lab Science
 - Room 229 in HDC for Physician Assistant
 - Room 303 in HDC for Clinical Rehab & Counseling

Library (desktop computers)

- Located on 3rd floor of Resource Center Building



Network Access (Continued)

(Off Campus)

Citrix Storefront

LSUHSC Remote Access (Web Connect)

LSUHSC Remote Access (Network Connect)



Key Processes/Applications

Personal Homeshare (O: drive)

Pay For Print (On Campus)

One Drive for Business (part of Office 365)



Required Software

Recent Version of Microsoft Office*

*Microsoft Office 365 – Free Download

- For PC or Mac

- Login at: <https://portal.microsoftonline.com>

Antivirus/antimalware software – PC and Mac

Respondus Lockdown Browser



Resources

Technical support team

- M-F 8:00am to 5:00pm 504-568-4422 , 504-568-5514 or 504-556-3410
- <http://alliedhealth.lsuhscc.edu/admin/computersupport.aspx>
- After hours 504-568-HELP (568-4357)
(used for password reset only)

Change/unlock password

<http://www.lsuhscc.edu/changepassword>

Cox internet service discount

<https://intranet.lsuhscc.edu/coxinternet/>

IT Office Hours (3rd Thursday of each month)

Monthly presentations of relevant IT topics



Network Rules of Use

- Be aware of e-mail viruses/hoaxes
- Never email your account password
- Surf responsibly
- No internet radio (Spotify, Songza, Pandora, etc.)
- No Netflix, Hulu, Amazon, etc.
- No mass emailings



Testing Center

- HDC Building room 332
- 92 seats with terminals (virtual environment)
- Noise cancelling earmuffs at each seat
- IT support presence at each exam
- Moodle, web-based, and essay exams

