School of Allied Health Professions

New Student IT Orientation

Steve Hubbard Quang Tran
Jonathan Populis

http://www.lsuhsc.edu

http://alliedhealth.lsuhsc.edu

http://alliedhealth.lsuhsc.edu/admin/computersupport.aspx

Important!

http://alliedhealth.lsuhsc.edu/admin/computersupport.aspx

LSUHealthNewOrleans
School of Allied Health Professions

Job Opportunities | Contact | Donate

School of Allied Health Professions | School of Dentistry | School of Graduate Studies | School of Medicine | School of Nursing | School of Public Health | LSU Faculty Practice

Monday, August 05, 2013 11:06 AM | 87°F

- Administration
- Administration Home
- Administrative Council
- Organizational Chart
- Departments
- Office of the Dean
- Academic Affairs
- Student Affairs
- Computer Support
- Faculty Resources
- School Committees
- Compliance
- Student Fundraising Form

Computer Support

Steve Hubbard, IT Analyst 4
Email: shubba@lsuhsc.edu
Phone: (504) 556-7556
Fax: (504) 568-4249
Office: Rm. 6A14 in the Nursing/Allied Health Building

Quang Tran, IT Analyst 3
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Jonathan Populis, Student Worker
Email: jpopul@lsuhsc.edu
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Thomas Ngo, Student Worker
Email: tngo2@lsuhsc.edu
Phone: (504) 568-5514
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Office: Rm. 6A14 in the Nursing/Allied Health Building

IT Support group email ahnopcsupport@lsuhsc.edu
New Orleans Campus Helpdesk: (504) 568-HELP

- How to Connect to LSUHSC-Secure Wireless (Windows)
- Mac OSX: LSUHSC Wireless Instructions
- LSUHSC Remote Access
- iPhone/iPad Remote Access (Junos Pulse)
- Mapping Homeshare for Windows (O: drive)
- Mapping Homeshare for MAC (O: drive)
- Mapping P: drive for MAC
- Mapping P: drive for Citrix
- Printing Instructions for PC's
- Printing Instructions for MacOS
- Moodle Exam Checklist
- IT Orientation
- 802.1X Instructions for Windows 7
- Frequently Asked Questions
- Email Moodle Support
- Moodle Archive
- Moodle Training Videos (Morning session, Afternoon session)
- Social Media Policy

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Agenda

- Network Connections
- Computer account
- E-mail account
- Key Processes/Applications/Files
- Software
- Resources
- Network Rules of Use

Network Connections

Wireless access throughout all buildings.

Student Computer Labs & Print Stations

- Located in each department area of SAHP
  - Room 6B2 for Cardiopulmonary Science
  - Room 6D1 for Physician Assistant
  - Room 7B5 and 7B10 for Physical Therapy
  - Room 8C2 for Rehabilitation Counseling
  - Room 8A14 for Occupational Therapy
  - Room 9F1 for Communication Disorders
  - Room 10F9 for Clinical Lab Science

Library

- Located on 3rd floor of Resource Center Building

Key Processes/Applications/Files

LSUHSC-Secure Wireless
LSUHSC Remote Access (computer)
LSUHSC Remote Access (iPhone/iPad)
Personal Homeshare (O: drive)
Pay For Print
Moodle Exam Checklist

Citrix
LSUHSC Remote Access (Network Connect)

Software

Microsoft Office 2010 Professional (PC)

Microsoft Office 2011 Standard (Mac)

- Available at the LSUHSC bookstore ($35 + tax)

Microsoft Forefront (antivirus) (PC)

Sophos (antivirus) (Mac)

- Available for free in SAHP IT Office (6A14)

Respondus Lockdown Browser (for online testing)

Resources

Technical support team

- M-F 8:00am to 5:00pm 504-556-7556 or 504-568-5514
- After hours 504-568-HELP (568-4357)

  (used for password reset only)

Change/unlock password

http://www.lsuhsc.edu/changepassword

Cox internet service discount

https://intranet.lsuhsc.edu/coxinternet/

Network Rules of Use

- Be aware of e-mail viruses/hoaxes
- Never email your account password
- Surf responsibly
- No file sharing/streaming through P2P apps:
  BitTorrent, Pirate Bay, FrostWire, etc.
- No internet radio (Songza, Pandora, etc.)
- No mass emailings