

School of Allied Health Professions New Student Orientation

August 12, 2024

School of Allied Health Professions

Opening Remarks Dean Dugan, Ph.D

Administration & Program Directors

Overview of HSC Schools

SAHP Administration

SAHP Programs & Directors

SAHP Clinic

Academic Affairs:

Dr. Andy Pellett

Technical Standards

Academic Standards

Student Grade Appeals

Student Conduct & Professional Behavior

Dress Code

Student Rights & Responsibilities

Office of Student Affairs:

Dr. Kevin Lord

- ▶ Medical Leave
- ▶ Student Organizations
- ▶ Student Government Association (SGA)
- ▶ Awards
- ▶ SAHP Student Handbook
 - [StudentHandbook5.22.24.pdf \(lsuhsc.edu\)](#)
- ▶ Course and Faculty Evaluations
- ▶ Transcripts
- ▶ Office Procedures
- ▶ Academic Calendar

Alumni and Community Affairs

- ▶ Assistant Dean of Alumni and Community Affairs

- Alanna Glapion, EdD, OTR/L

- ▶ Focus on building connections

- Current Student Engagement
- Alumni Engagement
- Community Events
 - Continuing Education
 - Fall/Spring Alumni Events

- ▶ Developing Community Partnerships

- Health Education
- Student Involvement



BREAK

▶ Group Activity

Financial Aid Office:

Anna Daigle

- ▶ Budgeting & Financial Planning
- ▶ Financial Aid Sources
- ▶ FAFSA & Application Process
- ▶ Student Communication & the Financial Aid Office
- ▶ Student Debt

Student Health Services:

Debra Felix, Student Health Coordinator

Location & Hours

Seton Building

478 S. Johnson Street, 3rd Floor

Mon-Fri: (8am-4:30pm)

Office#: (504) 568-1800

Appointments#: (504) 412-1366

** MUST meet all required obligations to access MYLSUHSC

- Health Requirements
- Submitting "ONLINE STUDENT HEALTH FORMS" (<https://www.lsuhs.edu>)
- Student Health Website (Can find Student Health Forms, Refusal of Vaccination, etc.)
- EPIC – MyChart to create account (lsuhn.com/patientportal)
- Access Health Records by way of MyLSUHSC

Insurance, Titters and Vaccines: Quest Lab - Bloodwork

Proof of Insurance

* Bring to appointments

Titters & Quantiferon Gold

*Only need to call for orders

TB Skin Test

*Scheduled only (Mon-Wed)

Quest Lab Hours

- Mon-Friday (8am-4:30)
- Closed (12:30pm-1:30pm lunch)

Accessing Your Health Record

1. Go to the lsuhsc.edu website and click on MyLSUHSC

The image shows a screenshot of the LSU Health New Orleans website. The top navigation bar includes links for Prospective Students, Patient Care, Job Seekers, Donors, Crime Statistics, and a Search function. A 'MAIN MENU' is open on the right side, listing Admissions & Aid, Academics, Schools, Campus, Research, and About. Below this menu, there are buttons for Request Info, Visit, and Apply. The 'MyLSUHSC' link is highlighted with a yellow box. Other links in the footer include Directory, News, Campus Maps, Careers, and Library. The background features a large, semi-transparent 'LSU Health NEW ORLEANS' logo over a photograph of a hospital building.

















2. Click on Self Service

The screenshot displays the LSU Health New Orleans website interface. At the top, there is a purple navigation bar with the logo on the left and a search bar on the right. Below this is a dark grey bar with user role filters. The main content area features a grid of 16 white tiles, each with a yellow icon and a text label. The 'Self Service' tile, located in the third row and third column, is highlighted with a red rounded rectangular border.

LSU Health
NEW ORLEANS

Prospective Students v Patient Care v Job Seekers v Donors v Crime Statistics v Search Q MENU ≡

INFORMATION FOR: EMERGENCY PERSONNEL v FACULTY v RESEARCHERS v RESIDENTS v STAFF v STUDENTS v

 IPE	 IT Service Desk	 Library	 Mobile Access
 Moodle	 Office 365	 Office 365 Mail	 Pay Paw
 Police	 Policies	 Self Service	 Student Health
 Title IX	 VPN	 Wellness Center	 Zoom

3. Click on Academic Self-Service

The screenshot shows the top navigation bar of the LSU Health New Orleans website. The header includes the logo, navigation links for Prospective Students, Patient Care, Job Seekers, Donors, and Crime Statistics, a search bar, and a menu icon. Below the header is a breadcrumb trail: Home / PeopleSoft Support / Self-Service. A left sidebar lists various support categories with dropdown arrows. The main content area is titled 'SELF-SERVICE' and is divided into three sections: PeopleSoft, Purchasing, and Training. In the PeopleSoft section, the 'Academic Self-Service' link (with URL academicselfservice.lsuhscc.edu) is circled in red. Other links in this section include Employee Self-Service and End User Training. The Purchasing section features the 'Buy-U' logo and a link to Buy-U eProcurement. The Training section includes links for Employee Self-Service, Student Self-Service, Faculty Self-Service, and Buy-U eProcurement Training.

LSU Health
NEW ORLEANS

Prospective Students ▾ Patient Care ▾ Job Seekers ▾ Donors ▾ Crime Statistics ▾ Search Q MENU ≡

PeopleSoft Support

Home / [PeopleSoft Support](#) / [Self-Service](#)

PeopleSoft Support

- Financials ▾
- Human Resources ▾
- Student Administration ▾
- End User Training ▾
- Superuser Training ▾
- Register For Training
- Frequently Asked Questions
- Staff
- PeopleSoft Support Home

SELF-SERVICE

PeopleSoft

- [Employee Self-Service](http://employeeesservice.lsuhscc.edu)
- [Academic Self-Service](http://academicselfservice.lsuhscc.edu)

Purchasing

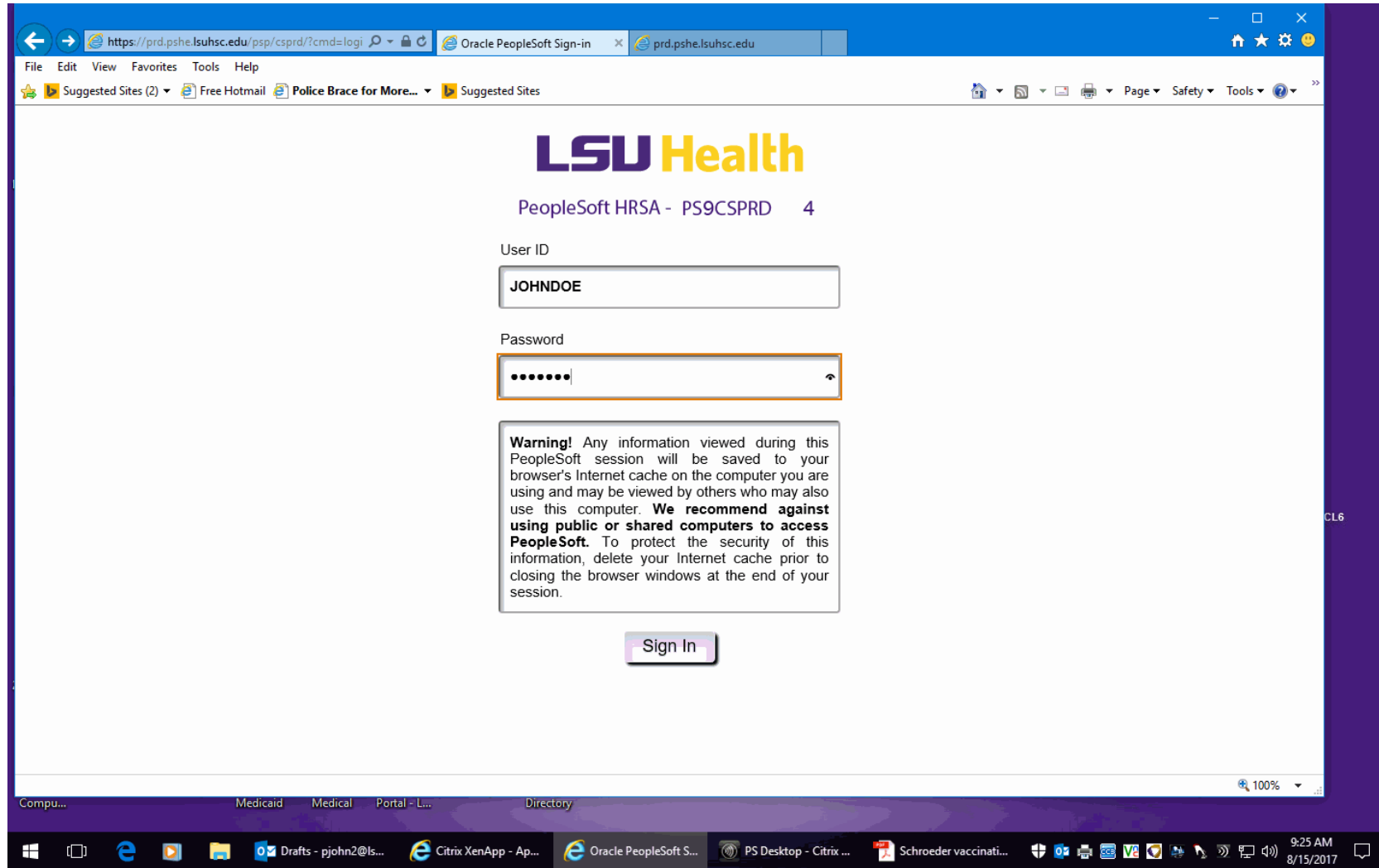
Buy-U

[Buy-U eProcurement - LSU Health New Orleans](#)

Training

- [Employee Self-Service](#)
- [Student Self-Service](#)
- [Faculty Self-Service](#)
- [Buy-U eProcurement Training](#) - LSU Health New Orleans

4. Input your LSUHSC User ID and Password



5. Go to Main Menu-->Self Service-->Student Center

The screenshot shows a web browser window with the URL <https://prd.pshe.lsuhsu.edu/psp/csprd/EMPLOYEE>. The browser's address bar and tabs are visible at the top. The main content area displays a navigation menu with a search bar and a list of options. The 'Main Menu' is expanded, showing a search bar and a list of options. The 'Self Service' option is highlighted in yellow. Below it, a sub-menu is open, listing various services. The 'Student Center' option is highlighted with a yellow circle. The browser's taskbar at the bottom shows several open applications, including 'Drafts - pjohn2@ls...', 'Citrix XenApp - Ap...', 'Employee-facing re...', 'PS Desktop - Citrix ...', and 'Schroeder vaccinati...'. The system clock in the bottom right corner indicates the time is 9:25 AM on 8/15/2017.

Search Menu:

- Self Service
- PeopleTools
- My Personalizations
- Class Search / Browse Catalog
- Academic Planning
- Enrollment
- Campus Finances
- Campus Personal Information
- Academic Records
- Transfer Credit
- Student Center

CL6

https://prd.pshe.lsuhsu.edu/psp/csprd/EMPLOYEE/HRMS/c/SA_LEARNER_SERVICES.SSS_STUDENT_CENTER.GBL?FolderPath=PORTAL_ROOT_OBJECT.CO_EMPLOYEE_SELF_SERVICE.HC_SSS_STUDENT_CENTER&IsFolder=false&IgnoreParam' 100%

Compu... Medicaid Medical Portal - L... Directory

Windows taskbar: Drafts - pjohn2@ls... Citrix XenApp - Ap... Employee-facing re... PS Desktop - Citrix ... Schroeder vaccinati... 9:25 AM 8/15/2017

6. Scroll down and click on "health record" in the lower left-hand corner

The screenshot displays the PS9CSPRD WEB4 Student Center interface. The browser address bar shows the URL <https://prd.pshe.lsuhscc.edu/psp/csprd/EMPLOYEE>. The page features a navigation menu with options like "Home" and "Sign out".

The main content area is organized into several sections:

- Academics:** Includes a "SEARCH FOR CLASSES" button, a "This Week's Schedule" table, and a "Program Advisor" section for Linda Ledet (504/568-4200).
- Finances:** Contains an "Account Summary" showing a balance of 2,500.00, with "Due Now" at 0.00 and "Future Due" at 2,500.00.
- Personal Information:** Includes a "Contact Information" section.

At the bottom of the page, there are links for "Compu...", "Medicaid", "Medical", "Portal - L...", and "Directory". The system tray at the bottom right shows the time as 9:24 AM on 8/15/2017.

Class	Schedule
NURS 4352-0001 CRQ (10044)	Tu 10:00AM - 1:00PM Room: TBA
NURS 4357-0001 CRQ (10046)	Mo 9:00AM - 12:00PM Room: TBA
NURS 4358-0001 CRQ (10047)	Room: TBA
NURS 4362-0001 CRQ (10045)	Room: TBA
NURS 4372-0001 CRQ (10063)	Room: TBA

Account Summary	
You owe 2,500.00.	
■ Due Now	0.00
■ Future Due	2,500.00
Currency used is US Dollar.	

Health Blocks

- ▶ It is your responsibility to maintain an up-to-date health record
- ▶ 30-day reminder emails *warn* of upcoming health blocks (they DO NOT mean that you have a block yet)
- ▶ Health blocks prevent you from registering for classes
- ▶ Student Health does not do health blocks
- ▶ Please allow 7 days for your online packet to be processed for approval.

Contact Us

Student Health Services Office

478 S. Johnson St., 3rd floor

Hours: M-F 8:00am – 4:30pm

Contact# (504) 568-1800

Appointments#: (504) 412-1366

Email: studenthealthstaff@lsuhsc.edu

LSUHSC New Orleans

Department of Information Technology

Allied Health New Orleans IT Support

IT Organization

Central IT

- ▶ Enterprise Support
 - ▶ Web, Email, Network, Server, Security, AV

Local IT

- ▶ Quang Tran
- ▶ Marilyn Viverito
- ▶ Ryan Ramsey

How To Find Assistance

Office Locations

- ▶ Quang Tran – Allied Health 642
- ▶ Marilyn Viverito – HDC 229
- ▶ Ryan Ramsey – HDC 404

Email

- ▶ ahnopcsupport@lsuhsc.edu

Webpage

- ▶ <https://alliedhealth.lsuhs.edu/admin/computersupport.aspx>

Help Desk

- ▶ 504-568-HELP(4357)

Computer Policy

CM-42 – Information Technology Infrastructure

- ▶ Applies to all devices that connect to the LSUHSC Network
- ▶ You are responsible for everything done with your User ID/User Credentials
 - ▶ Do you give out your password
 - ▶ Log out or lock your computer when you leave the computer
 - ▶ Do not respond to phishing emails
 - ▶ Do not waste LSUHSC resources (playing games, streaming audio/visual content, shopping, social media, crypto mining, etc.)
 - ▶ You can do the above if it is school related like a research project
- Compromised accounts are disabled and are not enabled immediately.
- Students have been expelled from the university in the past for violations of CM-42

Password Policy

LSUHSC Password Policy

1. The password must contain characters from three of the four following categories:
 - English upper case letters (A-Z)
 - English lower case letters (a-z)
 - Base 10 digits (0-9)
 - Non-alphanumeric characters: @, #, \$, _
2. The first character must be a lower case or an upper case character (a-z, A-Z).
3. The password must be no less than 10 characters.
4. The password must be different from the previous 14 passwords used.
5. The password must be changed at least every 70 days, and will remain valid for 70 days.
6. The password cannot be changed more than once in 24 hours.
7. The password cannot contain the UserID as a substring.
8. The password cannot contain any token from the user's display name field as a substring. A token is defined as a string of consecutive letters delimited by any non-letter character. Only entire tokens that are at least three characters long are checked; parts of longer tokens are not checked.

Useful Links

Password Creation Tips

http://www.lsuhs.edu/administration/ocp/password_help_page.aspx

LSUHSC Change Password Application

<https://www.lsuhs.edu/changepassword/>

LSUHSC Security Questions

<https://intranet.lsuhs.edu/passwordprotect/>

Attack Surface

Do not trust anybody

Social Engineering

- ▶ Baiting
 - ▶ Leaving USB storage devices in public places
- ▶ Social Media
 - ▶ Completing surveys for things that would list your address, pet's name, things in your past, etc.

Physical Attack Vector

- ▶ Leaving equipment like computers, phones, and tablets in public areas
- ▶ Not securing electronic equipment with a lock screen protection

Your identity will be compromised at some point in your life

- ▶ Multi-factor authentication
- ▶ Password management
- ▶ Digital credit cards
- ▶ Continually install software patches/updates and run anti-virus/malware scans
- ▶ Do not post vacation updates to social media while on vacation

Phishing Email

From: LSU Health New Orleans <helpdesk@lsuhsc.edu>
Date: April 20, 2015 at 5:56:14 PM CDT
To: <-----@lsuhsc.edu>
Subject: Important update for -----@lsuhsc.edu (Action Needed)

LSU Health

Dear -----@lsuhsc.edu,

Due to high number of inactive accounts on the server, all users are advised to sign in to their account(s) within 24 hrs of receiving this notice, using the links below to confirm their account activity.

Use [this link](#) and [this link](#) to login and confirm your account activity.

Failure to update might process your account(s) as inactive, and you may experience interruption of services or undue errors. Please kindly comply.

Thanks,
IT Help Desk
LSU Health New Orleans

LSU Health

The information transmitted is intended only for -----@lsuhsc.edu and may contain confidential and/or privileged material. Any review, retransmission, dissemination or other use of, or taking of any action in reliance upon, this information by persons or entities other than the intended recipient is prohibited. If you received this in error, please contact the sender and delete the material from any computer.

Beware of Hyperlinks

← → ↻ skylanternsbangalore.com/remote.lsuhscc.edu/dana-na/auth/url_default/welcome.html

LSU Health

Welcome to the
LSU Health Remote Access Portal

Username:
Password:
Social Security Number(SSN#):
Connection Method: ▼

Please sign in to begin your secure session

Help – For password issues please go to <https://www.lsuhscc.edu/changepassword/>. If you need further assistance, please contact your computer supporter or call the [Help Desk](#).

Connection Methods

Web Connect – Provides access to the web based resources you have been approved to use.

- Webmail
- Intranet
- Citrix Web Interface (Use Network Connect if you require local drive mappings)
- PeopleSoft Self Service
- Moodle
- Web bookmarks

Network Connect – Provides access to the Web Connect resources listed above plus the network resources below. Your computer must meet the health check requirements such as up-to-date antivirus software and critical operating system updates.

- VPN Client
- File bookmarks
- Terminal Services (Remote Desktop)

URL: skylanternsbangalore.com/remote.lsuhscc.edu/dana-na/auth/url_default/welcome.html

LSUHSC Resources

LSUHSC Homepage

- ▶ My LSUHSC and Quicklinks
 - ▶ Office 365
 - ▶ Self Service
 - ▶ Citrix Storefront
 - ▶ Moodle

Student Computer Labs

- ▶ AH 7B10 for Physical Therapy
- ▶ AH 8A14 for Occupational Therapy
- ▶ AH 9F1 for Communication Disorders
- ▶ AH 10F9 for Medical Laboratory Science
- ▶ HDC 228 for Physician Assistant
- ▶ HDC 303 for Counseling (no print station)
- ▶ LSUHSC Library on 3rd floor of Resource Center Building
 - ▶ Only color printing station

LSUHSC Wireless

LSUHSC-Secure

- ▶ Only network you should be connecting for wireless access

Other Wireless Networks

▶ LSUHSC-Visitor

- ▶ Reserved for guest speakers or training events
- ▶ Not for use in clinic waiting areas

▶ eduroam

- ▶ Former LSU students should delete this wireless network from their devices
- ▶ Intended for partner universities to share Internet access when visiting each other's campus.
 - ▶ Tulane University
 - ▶ LSU Baton Rouge
 - ▶ University of New Orleans

Computers

Minimum Required

- ▶ Windows PC
 - ▶ Windows 10 Home, Pro, Enterprise, or Education
- ▶ Apple Computers
 - ▶ MacOS 11 (Big Sur) or later

Not Supported

- ▶ Any version of ChromeOS



Questions?

LUNCH

